



FINANCIAL POLICY OF PACIFIC EYE INSTITUTE

If you have medical insurance, we are available to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance and your understanding of our payment policy.

Payment for services is due at the time services are rendered unless payment arrangements have been approved in advance by our staff. We accept cash, checks, or credit cards.

We will gladly discuss your proposed treatment and answer any questions relating to your insurance.

Please understand that:

1. Your insurance is a contract between you, your employer and the insurance company.
2. Our fees are generally considered to fall within the acceptable range by most insurance companies, and therefore are covered up to the maximum allowance determined by each carrier. If this is not the case, the patient is still liable for the remaining balance.
3. Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select certain services they will not cover. For example, most insurances will not cover routine eye exams, thereby make the patient completely responsible for the charge.

We must emphasize that as medical care providers, our relationship is with you, not your insurance company. All charges are your responsibility from the date of service unless our contract with the insurance company states otherwise. We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact our billing department for assistance in the management of your account.

If you have any questions about the above information or any uncertainty regarding insurance coverage; please do not hesitate to ask us.

Signature \_\_\_\_\_ Date \_\_\_\_\_